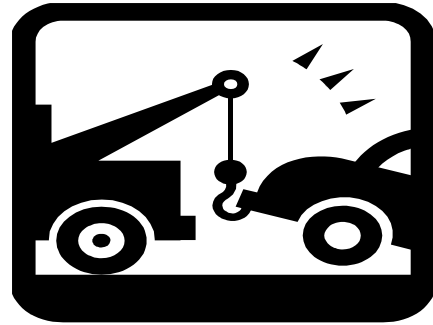


About Work Comp and Automobile Accident Injuries at Axxess PT



- When you're hurting you want to see a physical therapist without delay. Having complete claim information including your insurance carrier's name and **claim number**, the names and contact numbers of your **adjuster** and/or **case managers**, and the exact **date** and **history** of your injury make scheduling an appointment a breeze. We make our best effort to schedule your appointment as soon as possible; however some situations may delay scheduling.
- During the period between the date of your injury and the date a claim is formally registered with worker's compensation or auto insurance – *and approved for pain management*, patients often request that we bill insurance providers for payment to speed up treatment planning. While we at Axxess understand the urgent need for care, we will not bill insurance pending the outcome of a worker's comp or auto accident claim. Instead, you are welcome to be treated as a self-pay patient with payment plans available for your convenience.
- Under certain circumstances, Axxess Physical Therapy will require that you sign a lien to initiate treatment on pending cases until settled or until payment is received from legal counsel.
- Medical records can be requested to be sent to the physician or attorney of your choice for a processing fee.